

Membership Refund Policy

Becoming a member is an important show of support for our mission. We put your dollars to work right away presenting educational programs and exhibits. We thank you for your support, but for this reason, memberships are non-refundable.

Membership FAQ'S

Q: Can I make name changes to my membership cards?

A: Museum membership cards are non-transferrable. The name assigned during purchase is final.

A: Who can be named on my membership card?

A: For a single membership you can have one adult's name. For all other membership types, up to two adults of your choice can be listed on the card. Any one named on the card **MUST** be over the age of 18 and be able to present an ID at the time of use. This policy is in place to protect our members.

Q: How long will it take to receive my card?

A: Your membership packet, along with your membership card, will be mailed within 2 weeks. Until you receive your membership card, you can present your ID at the front desk to gain access to the museum.

Q: Can I use my admission fee towards the purchase of a membership?

Yes! You can bring in your receipt for paid admission to the museum within 48 hours to put the admission cost towards the purchase of a membership.

Admission fees for those covered by your membership will be applied towards the purchase cost. For example, a family of 4 visiting before purchasing their Family Membership will have all 4 admissions applied to their purchase price, however, if they purchase a Single Membership, they would be credited with a single admission.

Q: Can I upgrade or add members?

A: Yes, you can upgrade or add to your membership at any time by paying the difference. The original membership expiration date will stay the same. We suggest verifying the number of members you will need before you make your purchase.

You can add additional people to your membership for \$39.99 per person.

Q: Do you offer any Museum Partnerships?

A: CCMSH is not a member of the Association of Science-Technology Centers (ASTC), or any reciprocal admission programs. We are not affiliated with any other local science/cultural institutions.

Museum professionals may present their AAM Membership card for general admission.

Q: I lost my card, what can I do?

We offer replacement cards to members for a fee of \$5. A new card will be mailed to you within two weeks. Until you receive your new card, you may present your ID at the front desk where we can verify your membership and allow you full access to the museum.

For any other questions not listed here, please contact the Museum directly at 361-826-4667.